Materials

- ☐ Printed protocol
- ☐ Printed Survey
- ☐ Printed consent forms (4: 2 en, 2 fr)
- ☐ Pens (2)
- ☐ Drawing tablet
- ☐ Computer
    - ☐ Recording software ready
    - ☐ Test TimeALine
    - ☐ Workspace ready
        - ☐ Create workspace folder
        - ☐ CSVs and images ready
- ☐ Clock of some sort

Script

Welcome to the study. Today we're going to experiment with a prototype tool for creating personal story visualizations.

To go over everything we're going to do in the next hour,
- I will ask you to fill out a short demographic survey
  - All the questions on it are optional, you only need to fill out what you're comfortable with sharing,
  - The data will be used to determine how well our study population represents the overall population.
- I will then ask you to follow complete a slide deck with tutorials and tasks
  - During this part of the study we will be audio recording, and screen recording.
    - The recordings will be listened to and transcribed by me so we can analyze the results.
  - While you are completing the tasks, I am going to ask you to follow a think aloud protocol, if you are comfortable with that.
  - Are you familiar with the think aloud protocol?
- When you're finished, I will then ask you some questions about what you thought about tasks and the tool
  - Just a note here, our aim here is to evaluate the tool, so while you are working, if something is particularly easy or particularly difficult, we'd like to understand why the system doesn't help you to achieve your task/goal.
- You can withdraw from the study at any time
  - even after it's finished.
  - If you do withdraw, you can request any data we have on you to be deleted, which we will do within 7 days.

Any questions?
Feel free to ask questions at any time.

Consent Form

Here is the study consent form which outlines all that again, take as long as you need to look over it. If you are alright with the terms it outlines, please sign at the bottom.

Survey

Provide online survey.

Start Audio recording

If it's alright with you, I will now start the audio recording.

Use OBS for the primary audio recording, so this will also be turning on the screen recording. Use phone as a backup audio recorder, or get an actual audio recorder from the lab if we have one.

Tasks

So I'm going to stop you in X <ten minutes before the hour> minutes so we have a couple minutes for me to ask you some questions at the end, don't worry if you haven't finished all the tasks.

While you are completing the tasks, we ask that you use the think aloud technique. Are you familiar with that?
If not: So it means trying to describe what you are doing as you do it. For example, you're trying to do something, say what it is you're trying to do, and what tool you're looking for to do it.

If you have any trouble or get stuck, feel free to ask me questions at any time, otherwise I'll just be observing over here.

Note: If a participant seems stuck, can prompt them to think aloud, or remind them that they can ask for help, but otherwise do not intervene: You seem stuck, could you tell me what you're thinking?

Post Interview

1. What did you like most about the system?
2. What was hardest, most frustrating, or did you like least?
3. Could you see using this for your own data?
   a. Yes: What would you use it for?
   b. No: Who do you think might use it?
4. Are there features you would like to have in a system like this?
5. Have you ever used a system similar to this?
6. <Open up my example, move a pin> Can you describe to me in your own words what you think is going on here?